

JOB POSTING

Job Title: Field Service Technician II US

Salary: \$17.00 an hour

Job Closing Date (Open): 3 month contract to hire - Field Service Technician II US - Idaho Falls, Idaho

Company Name: Robert Half Technology

Contact Person: Reggie Campbell

Address:

City/State: Idaho Falls, ID

Phone Number:

Web Address:

Contact email: reggie.campbell@rht.com

Driving Required? Yes

Assignment Type: CONTRACT-TO-HIRE

General Responsibilities:

This is a highly skilled printer break fix position requiring extensive printer/desktop/laptop break fix skill set with a dispatch field service background. A+ needed (rejecting all that lack this) and Xerox TCN a Big Plus. Must be able to work weekends if needed and travel anywhere in SE ID for repairs. Tech must live in Idaho Falls / Pocatello / Blackfoot. Has to be able to work without much supervision upon training completion. This candidate can expect to have a 17.00 conversion rate if this person has the defined skill set. If not this could bump down to a field tech I position

Maintains, analyzes, troubleshoots, and repairs computer systems, hardware and computer peripherals. Documents, maintains, upgrades or replaces hardware and software systems. Supports and maintains user account information including rights, security and systems groups. Trains employees, identifies, analyzes, and repairs product failures, orders and replaces parts as needed. Determines and recommends which products or services best fit the customers' needs. May require an associate's degree or its equivalent. Requires at least 3 to 5 years of experience in the field or in a related area. Familiar with a variety of the field's concepts, practices, and procedures. Relies on experience and judgment to plan and accomplish goals. Performs a variety of complicated tasks. Works under general supervision. A certain degree of creativity and latitude is required. **CompuCom supports Employment Equity and Diversity

Job Qualifications:

CompTIA A+
Desktop Break/Fix Experience
Field Technician Dispatch Experience
Laptop Break/Fix Experience
Printer Break/Fix Experience
HP Laptop/Desktop Warranty Certified
Xerox Certified w/TCN Number
Server Break/Fix Experience

Application Process:

1. Phone Screen
2. In Person Interview
- 3.** Offer phase